Compliance Challenges In Office 365

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Office 365 Compliance Gap	Challenge Description	MailMeter Compliance Solution
Shared mailbox data loss	Each Shared Mailbox is limited to 50GB. Larger Shared Mailboxes need to be licensed. Litigation hold cannot be applied to a shared mailbox. Retention policies require licensing. Since multiple users can access the Shared Mailbox, individual audit trail not supported.	MailMeter on the other hand has always had Archiving and Search as its foundation with a focus on being easy to use and administer. All messages are retained by default unless a policy or administrative action occurs.
Legal holds are not instant and require IT involvement	Legal hold placed on mailboxes can take up to 60 minutes to complete. Query based holds will take much longer. Litigation hold only supported on E3/E5 licensed users. To preserve more than one mailbox, you are required to use Microsoft's litigation hold feature, which is managed by IT.	MailMeter enables you to place a Legal Hold on any message using special "Hold" tags. MailMeter "Hold" tags are a special user configurable tag type that once applied prevents messages from being deleted from the MailMeter Archive. These tags can be applied to place the emails returned from any discovery or compliance activity on hold.
Retention policies cannot be applied to inactive mailboxes	When an employee leaves a company, their mailbox must be placed on legal hold and converted into an inactive mailbox, this requires more expensive E3 or E5 licencing and IT assistance. Permanent deletion will occur within 30 days if the mailbox isn't converted to an inactive mailbox.	History capture allows you to eliminate redundant mailboxes by making all of your messages searchable without the need for additional Office 365 licenses.
Batch based search	Office 365 relies on a batch-based search which impedes and frustrates the iterative search process and discovery best practices. Office 365 Compliance Search supports the ability to Preview search results. The maximum number of Preview messages per user mailbox is 100. There is a maximum of 1,000 message Previews across all mailboxes.	Searches can be made by time, subject, message content, attachment content as well as conversations between individuals or between groups of people. Searches can be saved, and previous searches can be re-executed. MailMeter can do Boolean, proximity, fuzzy, boosted searches and more.
Mixed licencing	With O365 archiving, users must be on E3 or E5 licenses.	With MailMeter, all messages are archived regardless of the users' Office 365 license.

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Support	Microsoft support consist of many layers with varying service and escalation levels.	MailMeter implementation and support staff's "do whatever it takes" attitude ensures that we will be with you every step of the way.
Export time and format	The maximum PST size is 10GB. If the export is larger than 10GB it will be segmented into multiple PST files. Downloading PST Exports require installation of the eDiscovery Export Tool which is a separate application.	MailMeter exports are quick and easy to generate and messages can be exported to EML, PDF, or PST. Exports are never throttled and there is no limit to the number of messages that can be exported.
Legal hold limitations	With Office 365 native tools, it can take 24 hours for legal hold to take effect and it only works across whole mailboxes and it does not work across shared mailboxes.	MailMeter Litigation Holds occur immediately. During litigation, MailMeter will protect messages from deletion by user, conversations, time, and or person/ groups, etc..
Limited search criteria	Only E3 Advanced Compliance and E5 licenced mailboxes can use advanced search functionality. Making complex discovery searches difficult and costly.	MailMeter can collect messages from mailboxes and exports from Office 365 in real-time. History capture allows you to eliminate redundant mailboxes by making your messages searchable without the need for additional Office 365 licenses.
No support for journal archiving	While Office 365 does support journaling, the journaled email must be directed to a third-party archive or external mailbox.	MailMeter captures an absolute copy of all emails sent and received by your organisation. These emails are stored in an archive that's protected from end user action. Journaling helps ensure full message capture for compliance and eDiscovery purposes even if an end user deletes or alters a message in Office 365, the original, unaltered copy remains in the MailMeter archive.
By Default, end users can delete messages unless complex retention policies are applied	Office 365 provides basic email archiving capabilities, enforcement of retention is limited, and messages are only archived after a specific period—by default, this is 2 years. Users can delete messages at their discretion until that time, increasing compliance risk. Strict retention and disposition requirements are difficult to enforce.	With MailMeter, all messages are archived regardless of the users' Office 365 license. MailMeter ensures a tamper proof archive containing a legally compliant copy of all email to maintain integrity.