

DiscoveryControl

**Digitize your records
request process.
Streamline the
workflow providing a
full audit trail.**

[Book a Demo](#)

Request Management

DiscoveryControl is a workflow-based request management software that's specially built to turn requests into fully audited cases that track Freedom of Information, Subject Access Requests, EIR, Discovery & more. ISO27001 certified, hosted on your region's Azure it can be deployed swiftly. It reduces the tedious and costly tasks that burden every department, improves the requestor experience, ensures compliance, and spotlights accountability. A fully managed service built with years of experience. Packed with best practices, and functionality, designed for DPOs and Governance teams.

MAKING THE CASE FOR COMPLIANCE

Built for your exact requirements "One size does not fit all" - A dedicated consultant will workshop processes, listen to, and address pain points. Bring across existing cases, and select features that are best suited to deliver your bespoke service.

KEY BENEFITS

- Minimizes the costs and time spent on FOIs, DSARs and other requests.
- Removes the admin burden via automation.
- Ensures the right people have the right information at the right time.
- Tracks the current status of outstanding cases. Visualize case progress, the average time to completion, and average cost per request.
- Highlights when a request is stalled, identifying the cause and potential solutions.
- Helps you assess, monitor and record data breaches.
- Helps maintain your organization's Record of Processing Activities (RoPA).
- Reduces the risk of manual error.

Ready to use upon installation, DiscoveryControl is a paperless solution that allows your organization to easily manage FOI, DSAR, EIR, and Data Breaches.

KEY FEATURES

- Automatic clock/reminders – no more manual tracking.
- Customizable dashboard - visibility of where each case is in the case lifecycle.
- Identify common FOI requests (Publication Scheme). Automatically populates the disclosure log.
- Public self-service request portal.
- Full Audit trail / extensive reporting.
- Consistent & repeatable process.
- Data is secure & encrypted.
- Access, monitor & record data breaches.
- Send unlimited delegations within your organization to help complete a case.

Contact Now

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 www.waterfordtechnologies.com

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"Timely, flexible, informed and effective response received. Thanking you kindly."

*James Smuts,
Parliamentary and Health Service
Ombudsman*

